TELEMEDICINE AND COVID-19 CODING TIPS

WHAT CAN YOU USE FOR TELEMEDICINE VISITS?

A covered health care provider that wants to use audio or video communication to provide telehealth to patients, can use any non-public-facing remote communication product, including:

- Facebook Messenger Video Chat
- Google Hangouts Video
- Skype/Microsoft Teams
- Zoom for Healthcare
- Apple FaceTime
- GoTo Meeting

NOTE: Facebook Live, Twitch, TikTok, and similar applications are public-facing, and should not be used.

HOW DO YOU CODE TELEMEDICINE VISITS?

POS*	Modifier*
Where it would have been if it were face-to-face (most carriers will reimburse at the regular face-to-face rate if this is used instead of POS 02) 02 – Some state Medicaid plans, and some specific commercial plans	-95 to indicate telemedicine -GT for carriers that require it instead of -95 -CS for Cost-sharing waivers on eligible services -CG – RHC Medicare telemedicine distant site claims with CPT G2025 and Rev. code 052X
*Verify the plan requirements as each carrier has their own guidelines	

Physician Time for Office/Outpatient E/M	
CPT	Total Time in minutes
99201	17
99202	22
99203	29
99204	45
99205	67
99212	16
99213	23
99214	40
99215	55

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